

Results Day 2018 FAQ's

Before results day

1. You **MUST** know your log in details for UCAS Track.
Check that your personal details are **correct** in Track - UCAS and the universities and colleges contact you by email, letter and sometimes by phone so make sure that UCAS have your up-to-date details.
If you change your address, please arrange for your mail to be redirected in case letters have already been sent.
2. Check your UCAS Track **before** Results Day (w/c 13th August) as many changes were made last year to student offers e.g. some changing from conditional to unconditional offers or an alternative course offered
3. Understand what **Adjustment** and **Clearing** are before results day! UCAS sends every applicant a letter in July on how to source vacancy information (and you received an e-mail offering you a chance to *sign up* for Institutions to contact you if you enter Clearing)
4. You should think about having a **3rd back-up plan** (your 2nd back-up is your Insurance Offer) as some of you may go into Clearing on results day. If you are concerned about your results then start researching alternative courses NOW. Check entry requirements – subjects and grades and course content. Consider less popular courses at your Firm and Insurance choices. Consider less popular universities. Just in case!

On results day

**Confirmation emails will be sent by UCAS -
UCAS Track will be updated at 8am**

Check UCAS TRACK – this should tell you whether or not you have been successful

If you meet all the conditions of your offer

You will be accepted by the university (FIRM Choice) you must check UCAS Track. UCAS will send you a Confirmation letter in the post. This letter confirms that you will be attending the university or college and will explain whether there is anything you need to do now. Once you receive this letter, you will be pleased to know that you have officially gained a place. The university or college will contact you with any further information.

You are accepted by your firm choice and you meet and exceed the conditions of the offer - adjustment is a possible consideration.

If you meet and exceed the conditions of your conditional firm choice, you can apply through Adjustment if you wish. **Find out more about [Adjustment](#) here.** You will receive a Confirmation letter in the post. If you would prefer to keep your firm choice offer, you should follow the instructions on the letter. This letter confirms that you will be attending the university or college and will explain whether there is anything you need to do now. Once you receive this letter, you will be pleased to know that you have officially gained a place. The university or college will contact you with any further information.

You receive a 'changed course' offer

If you receive a changed course offer, it means that your university or college has been unable to confirm your place on the course you accepted because you have not met the original conditions, but that they are willing to make an alternative offer. The change could be a change of course, start date or point of entry. Once UCAS have heard from your firm choice and insurance choice you will be asked to reply to any changed course offer provided you are not holding a confirmed place (UF). At this stage you can reply to a changed course offer in Track and you will have five days to reply. After five days, the offer will be declined automatically.

Your response depends on the status of your application:

If you applied to just one choice then you can either accept the change, or, if you paid the full application fee, decline it and go into Clearing. If you only paid the reduced fee for a single choice then you can move into Clearing by paying the further £11 in Track and then declining the

changed offer. Once you have done that your Clearing Number will appear in Track.

If you applied for more than one course, but are holding only one offer, then you can either accept the change, or decline it and go into Clearing automatically.

If you applied for more than one course and are holding a firm and an insurance offer:

You are offered a change by the firm choice - you must either accept or decline the revised firm offer. If you decline it, then you will either be placed with the insurance choice or, if they decline you, move automatically into Clearing.

You are offered a change by the insurance choice - you will not be able to accept it unless and until the firm choice declines your place. You can however decline the insurance change. If you are also declined by the firm choice you will be automatically entered into Clearing.

You are offered changes by both firm and insurance choices - you may accept either in Track or decline both and move automatically into Clearing.

I met the grades but my university/college has not yet confirmed my place. What should I do?

Don't worry - if you **have met all the conditions** then your place **will** be confirmed in due course, and will be shown first on Track. If you are really concerned then you can contact the university/college, but do not forget that lines will be very busy.

I've met the grades for my firm offer but I now want to go to my insurance choice. What should I do?

You have made a commitment to your firm choice so if you no longer want to attend the course you should contact the university or college to discuss your situation. As soon as you were accepted at your firm choice, your insurance choice would have been informed - this means that the place is no longer held for you, even if you have met the terms of the offer, so you will need to contact them to see if they can still offer you the place. If your firm choice agrees to withdraw your offer,

you will be entered into Clearing - if your insurance choice can still offer you a place, they can make you an offer in Clearing.

I haven't achieved the grades for my Firm choice

If you have not achieved the grades you needed for your Firm choice, then check whether the university have definitely withdrawn their offer. **Log into your UCAS Track to do this, they** are very likely to withdraw your offer and pass you over to your Insurance choice if you do not achieve the grades they asked for. In *very exceptional* instances, a university may still accept you with lower grades and it is always worthwhile checking your status via Track rather than making assumptions. University decisions are final – they have had all week to assess whether they can accept you or not. Unless you have very exceptional circumstances then it is **not** worth phoning the university to persuade them to take you!

If you have **met the requirements of your Insurance choice** then they will accept you. Your place at your insurance choice will be confirmed (UF). UCAS will send you a Confirmation letter in the post. This letter confirms that you will be attending the university or college and will explain whether there is anything you need to do now. Once you receive this letter, you will be pleased to know that you have officially gained a place. The university or college will contact you with any further information.

I didn't meet the grades for my firm choice but I don't want to go to my insurance choice - can I apply elsewhere?

You have made a commitment to your insurance choice so if you no longer want to attend you should contact the university or college to discuss your situation. If they agree to withdraw your offer, you can then apply for another course in Clearing.

I've already accepted an offer - can I decline it and enter Clearing instead?

Your acceptance is a serious contractual agreement, and you cannot simply decline the place at this stage. If you are already holding an

offer, you would need to contact the university or college to discuss your options. If they agree to withdraw your offer, you will be entered into Clearing. Think about why you've changed your mind about your original offer before making any decisions, because if they agree to withdraw your offer, the place will then be available to someone else. There is also no guarantee that you will be accepted at the place in Clearing. Please also remember that if you register to use Adjustment but then decide you wish to apply through Clearing, you cannot be withdrawn by your firm choice during the five-day Adjustment period.

I didn't meet the grades but my university/college has not yet declined my place. What should I do so that I can find another place?

Even if you did not meet the conditions, the university/college may still be prepared to accept you for the original course/entry date or to offer you an alternative. You should speak to them to discuss your options. If they are not willing to offer you the same course or an alternative, they should decline your offer as soon as possible.

I haven't achieved the grades for my Insurance choice

If you have not achieved the grades you needed for your Insurance choice, then check whether the university have definitely withdrawn their offer. Log into UCAS Track to do this, they are very likely to withdraw your offer. In *very exceptional* instances, a university may still accept you with lower grades and it is always worthwhile checking your status via Track rather than making assumptions. University decisions are final – they have had all week to assess whether they can accept you or not. Unless you have very exceptional circumstances then it is **not** worth phoning the university to persuade them to take you! You are now eligible for Clearing

Your results don't meet the conditions of any of your choices

If you do not meet the conditions of any of the offers you have accepted and the university/universities cannot offer you a place you will be automatically entered into Clearing. Log-in to **Track** to view your Clearing Number - you can then start looking for another choice. [Find out more about Clearing](#)

You are not holding any offers

You may not have any offers because you were declined earlier in the year, you declined any offers received, or you applied after 30 June. If you are not holding any offers, you will be entered into Clearing automatically. Log in to Track to view your Clearing Number as above - you can then start looking for another choice.

What is Adjustment?

Adjustment is a process that runs from 9am on results day until 31st August and provides applicants who met and exceeded the conditions of their Firm choice an opportunity to reconsider where and what to study. If you are eligible then you must register to use Adjustment in Track. If you are accepted by another university or college, the new choice will replace your original choice as your unconditional Firm offer.

[Adjustment Information](#)

Where can I find Adjustment vacancies?

There will not be any official 'Adjustment' vacancy lists. Use Clearing vacancies to identify courses with available places. You can also make speculative enquiries with a course and university you're interested in. Simply contact the relevant Admissions Tutor via phone. Remember, they will be very busy so you will need to be patient!

What is Clearing?

Clearing is a service available between mid-July and mid-September, but for most people it is used immediately after the exam results are published. It helps applicants who have not secured a place at university or college for whatever reason to find vacancies on higher education courses. Please note the '**Add Clearing Choice**' button on UCAS Track will not be available until late afternoon (**3pm**) on results day to allow applicants time to collect exam results and carry out research.

You can search for vacancies via the UCAS website www.ucas.com
Clearing choices can be added from **3pm**.

Clearing vacancies will also be published in the **Telegraph** newspaper and on-line www.Telegraph.co.uk

I haven't applied to university but I'd like to go – can I?

Yes. You are able to select an available course through Clearing. You will need to complete a UCAS form and you will need to have studied the appropriate courses and gained the appropriate grades.

Visit www.ucas.com to search for Clearing and make an application via UCAS Apply. Please contact the college for further advice.

I haven't applied for my university finance but I do have a place at university in September 2018

You need to make an application for student finance as soon as possible. Visit www.direct.gov.uk/studentfinance for more information on how to apply.

I want to defer entry to university and start in September 2019 – can I do this?

If you have been offered a university place (and achieved the necessary grades) to start September 2018, then deferring your entry to September 2019 will be at the discretion of the university. You will need to make contact with them via phone to ask them. BUT, you will need a good reason to defer entry and they may say no.

What do I do about my university accommodation if I'm offered a course through Adjustment or Clearing?

You need to contact the university that you are now placed at (holding an unconditional offer with) as soon as possible. You may experience difficulty getting through to them via phone on Results day. Be patient and keep trying!

In the meantime, log onto university websites and research possible accommodation options

I don't want to go to university now – what else can I do?

Lots!! Jobs, training, apprenticeships, volunteering and alternative courses are all possible options.

Please come into College to discuss your individual options with a Careers Adviser. Holy Cross Careers Advisers will be available in College on Results day (Thursday 16th) and Friday 17th August 2018

Alternatively, you can visit the Bury Connexions office and speak to a Connexions PA (Personal Adviser) about employment and training opportunities.

Visit the national careers service -

<https://nationalcareersservice.direct.gov.uk>

Apprenticeship vacancies - www.apprenticeships.org.uk

<https://www.gov.uk/apply-apprenticeship>

UCAS Helpline number – 0371 468 0 468
Have your UCAS personal ID ready!